

Terms and Conditions

1. Acceptance of Quote

- The customer agrees to the terms and conditions outlined in this document by accepting the quote provided by Roofing Excellence New Zealand Limited (hereafter referred to as "the Company").
- A 50% deposit of the total quoted amount is required upon acceptance of the quote. This deposit must be received before any work commences.

2. Payment Terms

- The remaining balance is due within 7 days from the date of the invoice issued after the completion of the project.
- Payment can be made via bank transfer, or any other method agreed upon by the Company and the customer.

3. Late Payments

- Any payment not received within the specified 7-day period will incur a late fee of 2% of the outstanding amount per month until the balance is paid in full.
- The Company reserves the right to suspend work or withhold completion certificates until full payment is received.

4. Scope of Work

- The scope of work is as detailed in the quote provided. Any additional work or variations must be agreed upon in writing and may incur additional charges.
- The Company will endeavor to complete the project within the agreed timeline, subject to weather conditions and other unforeseen circumstances.

5. Warranty

- The Company provides a standard warranty for materials and workmanship, as detailed in the quote. This warranty is void if the customer or any third party alters or repairs the work without the Company's prior written consent.

6. Health and Safety

- The Company complies with all relevant health and safety regulations and expects the customer to provide a safe working environment.

7. Liability

- The Company is not liable for any indirect or consequential losses arising from the work performed.
- The Company's total liability is limited to the amount of the contract.

8. Cancellation and Termination

- The customer may cancel the contract within 7 days of accepting the quote, in which case the 50% deposit will be retained by the Company.
- The Company reserves the right to terminate the contract if the customer breaches any terms and conditions or fails to make payments as agreed.

9. Dispute Resolution

- Any disputes arising from this contract will be resolved through negotiation in good faith. If a resolution cannot be reached, the dispute will be referred to mediation or arbitration as per New Zealand law.

10. Governing Law

- These terms and conditions are governed by the laws of New Zealand. Any legal action will be conducted within the jurisdiction of New Zealand.

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